



Incorporating Bromley Scope

Children & Young People Now Awards 2012

Finalist



WINNER

Bromley Mencap  
Registered Office:  
Rutland House  
44 Masons Hill  
Bromley  
Kent BR2 9JG

Tel: 020 8466 0790  
Fax: 020 8466 7102

enquiries@bromleymencap.org  
www.bromleymencap.org.uk

## Benefit Support Service

For People with a Learning Disability or Difficulty who do not receive help from Social Services.

**3 Days a Week**

**By Appointment only**

**At: Rutland House**

**44 Masons Hill**

**Bromley**

**BR2 9JG**

**Benefits Support will also be available on 2 afternoons each month at:** Cotmandene Community Resource Centre

**and**

Mottingham Community & Learning Shop

**Appointments can also be made on the last Saturday of each month (Mornings only)**

Rutland House Office



To make an appointment please contact

**Sue Fuller on 0208 466 0790**



Incorporating Bromley Scope

Working with disabled people, families and carers



### Bromley Mencap – support for families

We have 3 family Support Workers – 1 specific to children with physical disabilities (Sue Fuller).

Gill Eldridge and Billie-Jane Price support all other families and their children.

We do try to be as flexible as possible and can sometimes see families outside office hours. Our "helpline" is available from 9am to 5 pm Monday to Friday. We are happy to visit any family wanting information about our services or needing support in any of the following ways.

Support around Welfare Benefits including form filling service. DLA, PIP, ESA, Housing Benefit /Council Tax Support JSA etc. All our support staff undertake regular Benefits training provided by LASA (London Advice Services Alliance).

Assistance and information around personal budgets, direct payments and short breaks.

Independent note taking at meetings with schools, social services etc.

Letter writing, phone calls, following up from meetings.

Help on the Housing website.

Information on leisure – we also have family fun days, coach trips, parties and information workshops from time to time.

As we support families and children/adults with disabilities we can also provide information about Transition and future services including supported employment.

Planning for the future – information around Wills and Trusts.

We are also a campaigning organisation always trying to improve the services and opportunities available to our members and responding to any consultation papers from the London Borough of Bromley.

Please contact Gill Eldridge on 0208 466 0790 or Email [gill.eldridge@bromleymencap.org](mailto:gill.eldridge@bromleymencap.org) for further information

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